The Role of an Association Rep: Representing Members in Meetings

You are the Front Line!

At times you will be representing a member in a meeting with Administration – potentially because of pending discipline. It's important to know a few things.

WEINGARTEN RIGHTS:

Weingarten rights are essentially the rights of employees to request union representation at a meeting when the results could potentially lead to discipline or when they have to defend their conduct or behavior. The Admin does not have to inform the employee of their rights; it is the employee's responsibility to know and request.

Employers will often assert that the only role of a union representative in an investigatory interview is to observe the discussion. The Supreme Court, however, clearly acknowledges a **representative's right to assist and counsel workers** during the interview.

The Supreme Court has also ruled that during an investigatory interview management must inform the union representative of the subject of the interrogation. The representative must also be allowed to speak privately with the employee before the interview. During the questioning, the representative can interrupt to clarify a question or to object to confusing or intimidating tactics.

While the interview is in progress the representative can not tell the employee what to say but he may advise them on how to answer a question. At the end of the interview the union representative can add information to support the employee's case.

More about Meetings

- Initial interviews/meetings are often informal
- Gather as much information as you can before the meeting
- Insist on meeting privately with the member BEFORE the meeting with Admin.
- Keep in mind the first moments and hours are often stressful for the effected employee this can inhibit clear and rational thinking
- Investigatory meetings are often "fishing expeditions"
- Your PRIMARY role is to be a witness/observer/second set of ears and eyes and to keep the meeting focused on the issues
- Every meeting is unique
- During the meeting take notes, ask clarifying questions, and interrupt the meeting or take a "time out" if it's getting emotional or overly stressful.

Advise members to

- Document everything immediately
- Seek advice early from their reps
- Keep copies of any correspondence related to the issue preferably at home

Warn Members

- Do not respond spontaneously
- Do not appear alone at any meetings
- Do not attempt to represent yourself
- Do not immediately or initially accept an "opportunity" to resign
- Do not accept proposals without thorough review and time to consider all actions
- Do not submit written statements to the Admin or Board

After the Meeting

- Maintain confidentiality
- Keep local leadership in the loop if the issue escalates, they will likely be involved and they need to be aware
- Organize your notes and create a "summary report"
- Call your local leaders and/or UD for help at any point

Don't Go There!

- DCFS
- Criminal Allegations
- Sexual Harassment / Inappropriate Touching
- Assault on Employee
- Member/Member conflict
- Worker's Comp, Unemployment, Discrimination

Always Remember

- Defend, Don't Judge
- Be an Advocate, Not an Adversary
- Inform Members of their Rights
- Look for Potential Problems
- Regard your Supervisor as an Equal as you attempt to solve problems
- Do not be intimidated
- Be constructive